



Samaritans Ireland year at a glance

We are the only 24-hour emotional support helpline, open **365 days a year**, for anyone in crisis.



In Ireland, over **1,500** volunteers answered **345,000** calls, supporting people for **70,000** hours.*



In Northern Ireland, over **600** volunteers answered more than **110,000** calls, supporting people for **30,000** hours.*



Training was delivered to over **300** people at organisations to develop skills to support themselves and others.

We supported **1,200** people at **seven** outdoor festivals who found themselves struggling to cope.**



We worked with governments and stakeholders to influence positive change and make **suicide prevention** a priority.



We are in **25** towns and cities across Ireland and Northern Ireland.



Samaritans Listeners in prison provided face-to-face support more than **3,600** times.**

Top three caller concerns:**



Mental health



Isolation or loneliness



Family issues

*This includes inbound calls, outbound calls, emails, face to face in 2025 – as well as online chat in Northern Ireland only.

** Includes Ireland and Northern Ireland.

SAMARITANS Ireland



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Samaritans Ireland is a charity registered in Ireland (20033668) and CHY 11880 number incorporated as a company limited by guarantee (450409). Samaritans Ireland's registered office is located at 4-5 Usher's Court, Usher's Quay, Dublin 8, D08 Y223. The directors/trustees of Samaritans Ireland are as follows: F. Creed (Chair), J. Lew (Treasurer), C. Culliton, G. Danton (United Kingdom), M. MacMahon, A. McMurray (United Kingdom), É. Ní Mhuirheartaigh, M. Taylor (United Kingdom), W. Wilson (United Kingdom).